

Newsletter

Term 4, 2010:

As Term 4 is coming to an end, Swimsation would like to say BIG thank you to all of you who submitted instructor feedback forms for this term. These forms are useful tools that we utilise to help Swimsation improve the service we provide to you our customers. If you have any additional feedback, please pop into the Swimsation office for a form or send us an email swimsation@rdc.govt.nz

System Upgrade:

During Term 3, 2010 Swimsation Head Office had implemented changes to the Swimsation Database that all 11 Swimsation franchises use throughout New Zealand. During the period of updating the database all clients that had internet access were unable to view your child/ren's progress on line. This has now been fixed and progressions can be viewed online. Go to www.swimsation.com and click on the 'members' tab at the top of the screen. This progress report will display your child's current term only; unfortunately it does not have the capability to see previous terms.

Staff:

Ryan's last day with Swimsation will be Friday the 3rd December. A 'BIG' thanks to Ryan for his continued dedication to his role as a swim tutor. Ryan will spend a couple of months in Australia on a working holiday before returning to New Zealand to start business studies at Waikato University in 2011. We wish Ryan all the best.

A BIG Congratulations to Angela, Ryan and June who have recently obtained their 'Elite Swimsation Certificate' June and Ryan achieved School Age Elite certification and Angela have achieved Pre School Elite. The instructors are assessed by a Swimsation Operations Manager from Auckland and a number of areas, including feedback, rotation, skill development and various other areas. These certificates will be displayed near the equipment cage once they arrive.

January Holiday Lessons:

Swimsation will be running Intensive Holiday lesson during the following period. The 10th – 14th, 17th – 21st and 24th – 28th January 2011. Please see the office staff for a schedule of classes and times. The cost will be, 1 X Week: \$52.50 per child, 2 X weeks: \$100.00 per child, and for all 3 weeks (15 lessons): \$140.00 per child. We will also have the 'UNISON Lake Safety Programme' running on Monday 17th and Tuesday 18th January 2011. This is a great opportunity to see this award winning programme in action and it's **ONLY \$12.50 per child for 4 hours of lake safety education!!!** This will be run in 2 x 2hr sessions (We do need a minimum of 5 students to run this programme) see Jordan or Betty in the office for more details or to book.

Office:

Automatic payments for swimming lessons can now be made directly into the Swimsation Bank Account; this will enable fees to be paid off prior to the term. If you wish to receive the account details please see Betty or Jordan in the Swimsation Office. This can benefit all families by spreading the cost over several weeks rather than paying in a lump sum. If you would like to receive emails from Swimsation Rotorua, please see Betty or Jordan so they can add you to the mailing list. Newsletters, swimsation updates and promotions are some of the things that are sent out.

A reminder that swimsation clip cards need to be presented at reception upon entering the facility before your child's swimming lesson. Failure to do so will result in an admission fee being charged.

During the festive season the Swimsation Office will be closed on Friday 24th December at 12.00pm 2010 and re open on Wednesday 5th January 2011 at 8.30am.

Special Offer:

If you pay for your child's Term 1, 2011 fees in full by 20th January 2011, you will receive one entry into our Early Bird draw. 1st Prize \$200.00 worth of groceries, 2nd Prize \$100.00 voucher toward the following terms lessons.

Let our family teach your family the life skill of swimming
Through education - injury and drowning will be prevented